

# ABOUT US WHO WE ARE

ReliabilityX is a leading force in the water infrastructure industry, dedicated to pioneering innovative solutions for enhancing the reliability, efficiency, and sustainability of water systems. With a deep-rooted commitment to excellence and a team of experts boasting decades of combined experience, we specialize in empowering water utilities and organizations with cutting-edge technologies and best practices.

At ReliabilityX, we recognize that the stability and resilience of water infrastructure are paramount to the well-being of communities and the environment. As such, we are unwavering in our mission to deliver the most advanced strategies, tools, and insights that enable water professionals to optimize their operations and ensure the continued availability of clean and safe water for all.

# ReliabilityX

THE DNA OF SUCCESS

## AWWA MEMBERSHIPS

- GEORGE WILLIAMS
- PAUL CROCKER
- RAMESH GULATI
- ANJELICA WILLIAMS

## CHAPTERS

- KANSAS
- TENNESSEE
- PENNSYLVANIA
- WISCONSIN
- MISSOURI

## SUB-COMMITTEES

- ASSET MANAGEMENT COMMITTEE
- MAINTENANCE AND RELIABILITY

## 30 Years of Experience in:

Utilities, Drinking Water, Waste Water, Power Utilities, Maximo Training, Consulting, Maintenance Best Practices, Planning and Scheduling

### CLIENT TESTIMONIAL

*“Professional, honest, reliable. These are some of the words I use to describe my 4year mentorship with George and the team at Reliability X. They provided us (lpc)with the tools, systems, and processes required to manage and grow our vision of being the best in the industry. With the positive results seen by the quality work completed in our equipment improvement projects in North America, it was an obvious decision to onboard them to support the commissioning of our new state of the art facility in Nisku, Alberta. I am grateful for their encouragement and friendship and consider Reliability X an irreplaceable asset in my future endeavors.”*

#### FRANK SANTIAGO

Director of Capital Assets, Little Potato Company



DISCOVER YOUR ORGANIZATION'S TRUE  
POTENTIAL THROUGH HOLISTIC RELIABILITY



For more information scan the QR  
or email us at [ask@reliabilityx.com](mailto:ask@reliabilityx.com)

[WWW.RELIABILITYX.COM](http://WWW.RELIABILITYX.COM)  
[ASK@RELIABILITYX.COM](mailto:ASK@RELIABILITYX.COM)

# IMPROVING THE MAINTENANCE ORGANIZATION

## On-Site assessments

- ISO 55000 compliance
- ISO 55000 readiness
- Holistic assessment for operations, & maintenance (plants and distribution systems)

## Training and Assistance Around Asset Care

- PM program (oil analysis, ultrasound monitoring, filtration of lubricants)
- Operator and Maintainer - lubrication best practices
- EAM / CMMS implementation
  - Asset / Location Hierarchy*
  - Item Master for Inventory*
  - Work Management practices*
  - Planning and Scheduling*
  - Utilization of Control System historian to drive PM work Orders*

## Maintenance Best Practices Training

- Maintenance and Reliability Best Practices Online Course

**MRBP Course**

 American Water Works Association  
**Kansas** Section  
Meritorious Operator Award

 **Winner**  
**Solution**  
**2022**



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